

CTSM is provided under Software as a Service (**SaaS**) model where data are stored in Cloud Thinking & Solar Management servers and accessed via web.

Erisis

company

provides

all

maintenance

service, daily

operation

, customer

support

,

R&D&I

and

product evolution for all users

. The system can be accessed worldwide from any internet-enabled device.

Advantages:

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No investment required by customers, neither in additional HW nor in SW licences. Users **just pay a small hiring fee**

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No permanence periods obligation clauses. Erisis company wants to permanently accompany customers, to deserve their confidence and to keep value for money.

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Upgrades and **updates** are performed by Erisis jointly for all users, **preventing** them to have to care about

p

atching awareness

and

downloading.

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Platform daily hardware and software operational activities rely on Erisis as part of the CTSM

service, preventing customers to incur in investments and fixed expenses for it.

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Web-based service allowing worldwide access from any fixed or mobile internet-enabled device.